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| **NAME** | Customer Registration |
| **ID** | UC1 |
| **DESCRIPTION** | Customer wants to register with the TVM. |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. Customer enters required information in the register form 2. Customer is asked for Valid ID Proof 3. Customer submits the form   4. Customer is registered and asked to login |
| **PRE-CONDITIONS** | * Customer has basic knowledge of how to use TVM |
| **POST-CONDITION** | * Customer Account password changed successfully. |
| **EXCEPTIONS/Alternatives** | 2a. Customer fails to provide valid ID proof. |

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| **NAME** | Customer Log-in |
| **ID** | UC2 |
| **DESCRIPTION** | Customer wants to log into the application |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. Customer enters email and password in the login form 2. Customer submits the login form   3. Customer is able to login to the application |
| **PRE-CONDITIONS** | * Customer is registered with the system. |
| **POST-CONDITION** | * Customer is logged in the application |
| **EXCEPTIONS/Alternatives** | 1a. Customer is unable to access the login form  2a. Customer is unable to submit the login form  3a. Customer is unable to login to the application |

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| **NAME** | Change Password |
| **ID** | UC3 |
| **DESCRIPTION** | Customer wants to reset account password |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. Customer answers the security question.  2. Customer enters the new password. |
| **PRE-CONDITIONS** | * Customer is logged in the system. |
| **POST-CONDITION** | * Customer Account password changed successfully. |
| **EXCEPTIONS/Alternatives** | 2a. Customer fails to give correct answer to security question |

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| **NAME** | Change Language |
| **ID** | UC4 |
| **DESCRIPTION** | Customer wants to change the Language of the system. |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. The customer selects the desired language |
| **PRE-CONDITIONS** | N/A |
| **POST-CONDITION** | * Language of the system is changed. |
| **EXCEPTIONS/Alternatives** | 1a. Language that user wants to change to is not available. |

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| **NAME** | View Purchased Ticket |
| **ID** | UC5 |
| **DESCRIPTION** | Customer wants to view already purchased ticket. |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. Application retrieves the list of Ticket purchased by the customer in the selected Time period. 2. Application displays the retrieved list. |
| **PRE-CONDITIONS** | * Customer is logged in. * Customer has previously purchased a ticket |
| **POST-CONDITION** | * Application displays the list of ticket Plans purchased by customer within a time period. |
| **EXCEPTIONS/Alternatives** | 2a. Customer hasn't bought any ticket yet. |

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| **NAME** | View Ticket Plans |
| **ID** | UC6 |
| **DESCRIPTION** | Customer wants to view Ticket plans . |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. TVM System checks for ticket plans. 2. TVM System retrieves the list of Ticket plans 3. Application Displays the list of ticket plans. |
| **PRE-CONDITIONS** | * Customer is logged in. |
| **POST-CONDITION** | * Application displays the list of ticket Plans. |
| **EXCEPTIONS/Alternatives** | N/A |

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| **NAME** | Purchase Ticket |
| **ID** | UC7 |
| **DESCRIPTION** | Customer wants to purchase Ticket. |
| **ACTORS** | Customer and TVM System |
| **Main Success Scenario** | 1. Customer selects the desired ticket plan 2. Application redirects User to Payment Options. 3. Customer completes the payment. |
| **PRE-CONDITIONS** | * Customer is logged in. |
| **POST-CONDITION** | * Customer is able to purchase the desired ticket. |
| **EXCEPTIONS/Alternatives** | 3a. Customer is unable to complete the payment. |

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| **NAME** | Update Ticket Plan |
| **ID** | UC8 |
| **DESCRIPTION** | Administrator wants to modify a Ticket Plan |
| **ACTORS** | Administrator and TVM System |
| **Main Success Scenario** | 1. Admin selects the ticket plan to be modified. 2. Admin makes changes to the selected plan 3. Admin saves the changes. |
| **PRE-CONDITIONS** | * Administrator is logged in. |
| **POST-CONDITION** | * Updated Ticket plan is visible in the Ticket plans screen |
| **EXCEPTIONS/Alternatives** | N/A |

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| **NAME** | Delete a Ticket Plan |
| **ID** | UC9 |
| **DESCRIPTION** | Administrator wants to delete existing Ticket Plan. |
| **ACTORS** | Administrator and TVM System |
| **Main Success Scenario** | 1. Admin selects the ticket plan to be deleted. 2. Admin deletes selected plan. |
| **PRE-CONDITIONS** | * Administrator is logged in. |
| **POST-CONDITION** | * Deleted Ticket Plan is not visible in the Ticket plans screen |
| **EXCEPTIONS/Alternatives** | N/A |

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| **NAME** | Create a new Ticket Plan |
| **ID** | UC10 |
| **DESCRIPTION** | Administrator wants to create a new Ticket Plan. |
| **ACTORS** | Administrator and TVM System |
| **Main Success Scenario** | 1. Admin create new Ticket Plan. 2. Admin specifies the details of the new Ticket Plan(Name, Expiration date and Price). 3. Admin adds the new ticket Plan to the list of Ticket plans available in the System. |
| **PRE-CONDITIONS** | * Administrator is logged in. |
| **POST-CONDITION** | * New Ticket plan is visible in the Ticket plans screen |
| **EXCEPTIONS/Alternatives** | N/A |